



Jewish Family Services helps individuals and families achieve economic self-sufficiency and emotional stability. Supporting the Central Ohio Community since 1908, Jewish Family Services helps people find good jobs and companies find the right talent; supports seniors and caregivers in navigating the challenges of aging; connects people to community resources; empowers family self-sufficiency through financial counseling; and provides opportunities for volunteers to give back.

We welcome individuals of all faiths, races, ages, economic circumstances, sexual orientation and gender identities. Our dedicated and talented staff reflects the diverse communities we serve.

## **Refugee Health & Wellness Case Manager**

Jewish Family Services is hiring a Refugee Health and Wellness case manager as part of our Refugee Community Services team. This role will provide comprehensive support and assistance to refugees in accessing and navigating the healthcare system. You will play a crucial role in promoting health and wellness among refugee populations by coordinating and delivering culturally sensitive health promotion programs. You will work closely with individuals and families to address their specific health needs, provide education, and connect them with appropriate resources and services. Jewish Family Services is a HIAS affiliate refugee resettlement agency.

This is a full-time (37.5 hours per week) position; pay is commensurate with experience.

### **Preferred Qualifications**

- Bachelor's or master's degree in community health, social work, nursing, or a related field.
- Knowledge and understanding of issues faced by refugees, cultural diversity, and the social determinants of health.
- Experience working with refugee populations or in cross-cultural settings.
- Strong interpersonal and communication skills to effectively engage with individuals from diverse backgrounds.
- Ability to assess client needs, develop case management plans, and provide appropriate support and referrals.
- Knowledge of healthcare systems, services, and resources available to refugees in Central Ohio.
- Familiarity with health promotion principles and strategies.
- Ability to demonstrate clear, professional boundaries.
- Ability to work independently, manage multiple tasks, and meet deadlines.
- Proficiency in relevant computer applications and electronic health record systems.
- Fluency in multiple languages, especially those commonly spoken by refugees in the local community, is highly desirable.

- Familiarity with community resources and social service partners in Central Ohio.

### **Essential Job Responsibilities**

- Case Management: Conduct thorough assessments of refugee individuals and families to identify their health needs and develop individualized case management plans.
- Health Education: Provide culturally sensitive health education and health promotion programs to empower refugees to make informed decisions about their health and well-being.
- Advocacy: Advocate for the rights and needs of refugees in the healthcare system, ensuring they have access to appropriate and equitable healthcare services.
- Resource Coordination: Collaborate with healthcare providers, community organizations, and social service agencies to coordinate and facilitate access to healthcare services, including medical, dental, and mental health and preventive care.
- Referrals: Identify and make referrals to appropriate healthcare providers and community resources based on individual needs and preferences. Utilize agency and community resources to facilitate referrals.
- Cultural Competence: Demonstrate cultural competence and sensitivity in all interactions with refugees, respecting their cultural practices, beliefs, and language.
- Documentation: Maintain accurate and up-to-date case files, documentation, and records of client interactions, ensuring compliance with confidentiality and privacy regulations.
- Monitoring and Evaluation: Monitor client progress and outcomes, and regularly evaluate the effectiveness of health promotion interventions and programs.
- Collaboration: Collaborate with a multidisciplinary team of healthcare professionals, interpreters, and other stakeholders to ensure comprehensive care and support for refugees.
- Community Outreach: Participate in community outreach activities to raise awareness about health-related issues, promote preventive care, and engage with local organizations and stakeholders.
- Conduct assessments to determine client needs and develop comprehensive, strengths-based service plans.

To apply, **please send resume and cover letter** to [hiring@jfscolumbus.org](mailto: hiring@jfscolumbus.org), Attn: *Tariq Mohamed, Director of Refugee Social Services.*

The graphic features the Jewish Family Services logo at the top, which consists of a blue stylized Star of David above the text "JEWISH FAMILY SERVICES". Below the logo are eight core values, each starting with "WE BELIEVE" in bold purple text, followed by a short statement in smaller black text. The values are: 1. WE BELIEVE that we should treat ourselves and each other with dignity and respect. 2. WE BELIEVE that all people, no matter how different, are connected. 3. WE BELIEVE that people should feel safe in their homes and community. 4. WE BELIEVE that we have a communal responsibility to stand up for each other, especially for those among us who are vulnerable. 5. WE BELIEVE that we should speak honestly, straightforwardly and respectfully. 6. WE BELIEVE that we should respect and accept our neighbors as ourselves. 7. WE BELIEVE in being fully engaged and "all in." A blue horizontal line is at the bottom of the graphic.