Supporting the Central Ohio community since 1908, Jewish Family Services helps people find good jobs and companies find the right talent; supports older adults and caregivers in navigating the challenges of aging; connects people to community resources; empowers family self-sufficiency through financial counseling; and provides opportunities for volunteers to give back.
As the pandemic continued disrupting lives and workplaces this past year, many people across Central Ohio struggled. To fulfill our mission of helping individuals and families achieve economic self-sufficiency and emotional stability, we needed to respond in new ways. We were driven by the words of Rabbi Hillel: If not now, when?

**We met the moment.** We provided over $1M in rent and utilities assistance, so families could avoid eviction. We launched a Financial Empowerment Center with the City of Columbus, offering free 1:1 financial counseling to residents. We partnered with employers on job skills training. We offered new services to help older adults combat isolation and participate in an increasingly digital world. And we helped individuals address multiple barriers that were hindering their progress toward their goals.

**Thank you** to our staff, board members, volunteers, community partners, funders, and donors who made these efforts possible. The future remains uncertain, and the families we serve continue to face many challenges. But with your ongoing support, we will continue to meet all the moments that lie ahead.

Karen B. Mozenter
CEO

Pam Gurwin
Board Chair

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IMPACT BY THE NUMBERS

4,641 Lives Touched

- 1,350 Families Stabilized
- $1.1M Emergency Financial & Food Support Distributed (170% increase over 2021)
- 594 People Secured New Employment
- 381 Older Adults & Caregivers Navigated the Challenges of Aging

In 1-year this will generate:
- $24.6M Wages Earned
- $6.2M Taxes Paid

From program investments of $2.2M

This includes 192 Survivors of Nazi Persecution
When Beryl’s homecare job ended, she discovered that the industry had left her behind. Finding employment now required a digital presence. Jewish Family Services career consultant, Tim, helped Beryl improve her digital skills, learn tech-oriented job search strategies, and create an online profile on virtual platforms for independent homecare providers. Once she entered the digital world, Beryl quickly found a new caregiver position. Beryl also benefitted from a variety of wrap-around supports, including assistance accessing meal deliveries and grief support when her mother died.

I’m very grateful. I’m comfortable calling them to help me with anything.

ACQUIRING DIGITAL SKILLS

I’m so grateful to Jewish Family Services. I don’t know where I’d be right now without their help.

ACHIEVING STABILITY

Michelle, a retiree, was having difficulty stretching her fixed income. At risk of losing her housing, she reached out to Jewish Family Services. We quickly identified multiple supports to help Michelle stabilize. A case manager provided a list of prospective apartments, and Juanita and Hannah from our family stabilization team helped her access financial assistance to avoid eviction while she searched for a new home. Once Michelle secured housing within her budget, she enrolled in our Financial Empowerment Center and is working to become debt free and create an emergency savings fund.

Average wages secured by workforce clients increased to nearly $20/hour. (17% increase)
Leonard fled his home in the Democratic Republic of Congo to escape political unrest and increasing violence. He spent many years in a refugee camp in Uganda before being resettled in Columbus. Leonard came to us for help finding a job that would pay enough for him to support himself and send money back to his wife in Uganda. First, we provided rental assistance to keep him housed. Then we assisted with his job search, application, and interview. Finally, we helped onboard him for a job with our business member Nissen Chemitech. Because Leonard was proficient in English, he was able to help our team and his new employer successfully refer and onboard a large cohort of new employees from the Congolese community. Leonard has retained his job for 2+ years and continues to help troubleshoot cultural and language barriers for his employer and his refugee colleagues.

"HIAS brought me here and JFS stabilized me. They helped me because they were refugees, too."

90% of our refugee workforce clients secured employment.

DID YOU KNOW

We’ve expanded New American services to address housing instability and assist humanitarian parolees from Afghanistan and Ukraine.

Tariq Mohamed, Director of New American Services, was named Outstanding Diversity Champion by Columbus Business First.
Jewish Family Services has been helping the family of Holocaust survivor Lyudmila since they fled Ukraine over thirty years ago. We resettled her daughter Svetlana’s family in Columbus, but Lyudmila instead chose Chicago to be near her sister. After Lyudmila’s husband died and she began experiencing health issues, Svetlana encouraged her mother to move to Columbus. The pandemic convinced Lyudmila it was time. Lyudmila worried that Columbus would lack the types of services she’d had access to in Chicago, but her granddaughter Gelena – a Jewish Family Services board member – knew better. Gelena contacted our case managers, who worked with the family to create a transition plan for Lyudmila’s move to Columbus and then assisted with the move. We helped the family explore housing options and find new doctors, arranged volunteer drivers for Lyudmila’s appointments, and provided vouchers for food and fresh produce. Now Lyudmila is comfortably established in her apartment at Wexner Heritage Village and looks forward to expanding her social network through Jewish Family Services programming.

It was the best day when I came here. Thank you for everything that you did for me.

Lyudmila

Very reliable. Very resourceful. Very kind. Helped me a lot when the process was overwhelming. I can’t say enough how much I appreciate them personally, how much they did for me, and how much they did for my mom.

Svetlana
**INCOME**

**TOTAL REVENUE**

$4,285,567

Based on unaudited balances

- Program Revenue
- Philanthropic Support
- Covid Relief
- Service Fees

*Additional pass-through funds not reflected:*
  - Claims Conference: $1,525,937;
  - Emergency Rental Assistance: $1,040,000

**EXPENSES**

**TOTAL EXPENSES**

$4,113,721

Based on unaudited balances

- Program Expenses
- Administrative Expenses
- Fundraising Expenses

83% 11% 3% 2%
Thank You to our Major Donors

Brent and Dana Adler
Donald and Linda Barger
Judith Blair
John and Alicia Bloch
Equus Workforce Solutions
Jack Gold and Jeff Griss
Rob and Amanda Greenbaum
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Reid Wasserstrom
Alan and Bobbie Weiler
Wexner Family Foundation

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Workforce Development Board of Central Ohio
Wright-Patt Credit Union

Jewish Family Services was named a 2022 Top Work Place by Columbus CEO Magazine.

Jewish Family Services is a proud member of the Human Service Chamber of Franklin County, the Columbus Chamber of Commerce and the Network of Jewish Human Service Agencies.

A rich history of changing lives.

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