Annual REPORT

2021

If not now, when?

JEWISH FAMILY SERVICES

jfs columbus.org
This past year was incredibly challenging for our community – and the world – but this difficult time also unleashed creativity and spurred collaboration that took our work to new levels. It was a year filled with opportunity: for innovation, chesed (loving-kindness), and impact. Innovation enabled us to serve more people more efficiently and more effectively, as we launched new virtual services along with Wayfynder, a technology platform and app providing on-demand access to those services. Our staff never lost sight of the human element, exhibiting chesed and enabling our clients to maintain their dignity while empowering them to identify and achieve their goals. And our impact increased as we

- Helped 572 people obtain new jobs,
- Assisted 436 older adults and their families and caregivers to navigate the challenges of aging,
- Enabled 1300 community members to stay informed and connected through resource navigation and virtual workshops,
- Provided over $400,000 in emergency financial and food assistance, and
- Supported 804 families in crisis as they began rebuilding their lives - a 400% increase over the prior year.

We are so grateful to our staff, board members, volunteers, community partners, funders and donors who responded to the question that drives our work, *If not now, when?* Together, we answered, *Hineni, here I am!*

Karen B. Mozenter  
CEO

Pam Gurwin  
Board Chair

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**How We Earned It**

**TOTAL REVENUE**

$4,235,644

Based on unaudited balances

^ JewishColumbus, Franklin Cty, Columbus Fdn, United Way, City of Columbus

^^Additional $1,482,350 in pass-thru funds for Home Care not reflected

* Columbus Public Health, Franklin Cty Senior Options, Governor’s Office of Faith-Based & Community Initiatives, BWC, City of Worthington

** Client, Insurance, Medicare, Career Services, Fr. Cty Children Services
Our MISSION

to help individuals and families
achieve economic self-sufficiency
and emotional stability.

4,662 HOUSEHOLDS SERVED

$407,865 IN EMERGENCY FINANCIAL & FOOD SUPPORT

436 OLDER ADULTS MAINTAINED THEIR INDEPENDENCE
(including Survivors of Nazi persecution)

804 FAMILIES IN CRISIS BEGAN REBUILDING THEIR LIVES
400% increase over 2020

572 PEOPLE SECURED NEW EMPLOYMENT

In a 1-year period these individuals will generate:

$20,177,198 wages earned

$5,044,300 taxes paid

From program investments of

$2,356,000

If I am not for myself,
who will be for me?

But if I am only for myself,
what am I?

If not now,
when?

Rabbi Hillel, 1st century BCE
Guido, a Holocaust survivor, served on the Holocaust Advisory Committee and participated in many of our senior activities. When his health suddenly declined during the pandemic, our senior services team helped him realize his longtime wish to spend his final days at home. His death was a tremendous loss to his granddaughter, Allison. In addition, she faced job loss and financial crisis. Our case management provided for emergency financial assistance and with the support of our career services, Allison landed a position that enabled her to re-establish financial stability.

“[Jewish Family Services] has ALWAYS been there for me.”

In May of 2019, Jewish Family Services began working toward on-demand virtual services. Just a few months later, the pandemic lent urgency to these efforts and highlighted how many people were disconnected from the digital world, particularly seniors and people of color. We helped clients access broadband, provided computers, and fast-tracked the development of Wayfynder, our digital platform for clients to connect with us and access resources on their own time.

“With Wayfynder, clients can find help when, where, and how they need it.”

Eyob arrived in the U.S. in 2005 from Ethiopia. After college, he realized he lacked the job experience to propel him toward his ultimate goal: to practice law and help others seeking opportunity. He was rejected for a position in the court system, so he turned to Jewish Family Services. Eyob’s career coach helped him refine his resume and interview skills. By leveraging our networks, Eyob’s application got a second look. He was invited to interview and he secured the job.

“They are incredibly professional and kind, and they will get you where you need to go.”
How We Spent It

TOTAL EXPENSES
$4,075,934*

Based on unaudited balances

- Salaries: 61%
- Benefits: 16%
- Occupancy: 7%
- All other expenses: 16%

Thank You to our Funding Partners

Jewish Family Services is a proud member of the Human Service Chamber of Franklin County and the Network of Jewish Human Service Agencies.
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*Life & Legacy

This list includes Life & Legacy participants as of Oct 15, 2021 as well as donor funds at JewishColumbus designated for Jewish Family Services.

Thank you to our Major Donors

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